

The Honnen Pledge

Available exclusively on all new & qualifying John Deere & Hitachi Equipment

Customer: _____ Model: _____ Serial # _____

Honnen Pledge Expires: _____ Basic Warranty Expires: _____

Extended Warranty Expires: _____

- **INCLUDED** John Deere / Hitachi basic manufacture warranty. Basic Warranty and Honnen Pledge run concurrently.
- **INCLUDED** A comprehensive new machine walk-around and orientation at the time of delivery.
- **INCLUDED** Travel time and labor for all warranty related field service calls for the balance of the John Deere / Hitachi basic manufacture warranty period. *See terms for mileage limitations.
- **INCLUDED** Guaranteed service response time for down machines within 1 business day of notification to our field service personnel.
- **INCLUDED** Shield Basic parts kit provided for initial 500 hour service at no cost, in accordance with manufacturer recommendations. Fluid sampling kits may be processed through Honnen Fluid Analysis lab.
- **INCLUDED** A loaner machine if your machine is out of service longer than 48 hours from initial call to our service department during the John Deere / Hitachi basic manufacturer warranty period.
- **INCLUDED** Parts & Service Support 24 hours-a-day / 7 days-a-week (not subject to emergency service call fees).
- **INCLUDED** Guaranteed 24 hour parts availability on all consumable, periodic service, and repair parts installed in less than two hours or the cost to ship the parts to you will be free.
- **INCLUDED** A 25-point inspection at the end of the basic manufacturer warranty period.



Date: _____

Honnen Employee Signature: _____

Customer Signature: _____

TERMS AND CONDITIONS:

- Pledge is only valid on machines located within Honnen Equipment's AOR.
- Warranty travel time and 25-point inspection all guaranteed only when machine is located within 75 miles of a Honnen Equipment location.
- Service response time valid during normal business hours: Monday – Friday, 7 a.m. – 5 p.m.
- Shield basic parts kit applies to new retail sold machines under 100 Hours only.
- Loaner machines will be like models when available. Customer is responsible for pick up and delivery of loaner and / or machine transfer freight.
- Loaner usage and terms subject to all standard Honnen Equipment rental & demo guidelines.
- 24 Hour parts availability is for parts critical codes 11,12, and 14 only.