



# The Honnen Pledge

Available exclusively on all new & qualifying John Deere & Hitachi CWP Equipment

Customer: Joe Sample Model: 318D Serial # 123456

Honnen Pledge Expires: 11/1/2012 Basic Warranty Expires: 11/1/2012

Extended Warranty Expires: 11/1/2014

- **INCLUDED** A comprehensive and thorough new machine walk-around and orientation at the time of delivery by a qualified Honnen employee.
- **INCLUDED** Travel time, mileage and labor for all warranty related field service calls for the balance of the John Deere / Hitachi basic manufacture warranty period.
- **INCLUDED** Guaranteed service response time for machine down situations within 1 business day of contacting our field service dispatch personnel for the balance of the John Deere / Hitachi basic manufacture warranty period.
- **INCLUDED** "Initial Break-in Service" performed at the first 250 hours of operation at no cost.
- **INCLUDED** A loaner machine if your machine is out of service longer than 48 hours from initial call to an authorized Honnen service center for the balance of the basic manufacture warranty period.
- **INCLUDED** The remaining balance of the John Deere / Hitachi basic manufacture warranty which is 12 months or unlimited hours from initial machine delivery against defects in quality and/or workmanship.
- **INCLUDED** An Oil Sampling Kit for your first hydraulic and engine oil sample processed through the Honnen Fluid Analysis Lab.
- **INCLUDED** Emergency Parts & Service Support 24 hours-a-day / 7 days-a-week.
- **INCLUDED** 24 hour parts availability on John Deere Critical Codes 11, 12 & 14 or the cost to ship the parts to you will be free.
- **INCLUDED** A 25-point inspection at the end of the basic manufacture warranty period.



Date: \_\_\_\_\_

Honnen Employee Signature: \_\_\_\_\_

Customer Signature: \_\_\_\_\_

**Sample**

TERMS AND CONDITIONS: Pledge is only valid on machines located within Honnen Equipment's AOR. Warranty travel time and mileage, guaranteed service response time, Initial Break-In Service and 25-point inspection all guaranteed only when machine is located within 75 miles of a Honnen Equipment Authorized Service Center. Service response time valid during normal business hours; Monday – Friday, 7 a.m. – 5 p.m. Loaner machines will be like models when available. Customer is responsible for pick up and delivery of loaner and/or machine transfer freight. Loaner usage and terms subject to all standard Honnen Equipment rental & demo guidelines. Rev. 8/01/11